



Management
System
ISO 9001:2015

www.tuv.com
ID 9105061177

HÄFELE

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Product Category (For domestic/ household use only)			Standard Warranty Period
			* Proof of Purchase needed and Warranty card for warranty claims verification
Home Appliances	HÄFELE	Home appliances	2 years general warranty
		Small domestic appliances	1 year warranty **
	SMEG	Home appliances	2 years general warranty
		Small domestic appliances	2 years warranty **
	Accessories	Accessories for HA range which ones can be reduced during using	No Warranty Coverage
SANITARY FITTINGS	Kitchen Sinks (Blanco, Häfele)	Granite Sinks, Stainless Steel Sinks	5 years general warranty
		Fittings & Accessories enclosed with Sinks	2 years general warranty
	Kitchen Taps (Blanco, Häfele)	Granite Taps, Stainless Steel Taps	2 years general warranty
	WARES (Duravit, Häfele)	Ceramic products (Toilet, Basin, Urinal)	5 years general warranty
		Acrylic Bathtubs, Toilet seat & cover, Other fittings enclosed with products	2 years general warranty
	CONCEALED Flush system (Geberit, Häfele)	Concealed Cistern (Metal Frame), Mounting Elements	10 years general warranty
		Actuator plates, other fittings enclosed with product)	2 years general warranty
	FITTINGS (Hansgrohe, Häfele)	Basin Mixers, Bath Mixers, Shower Fittings	2 years general warranty
		Bathroom Accessories	2 years general warranty
		Electronic components	1 year general Warranty
Furniture Fittings	HÄFELE	Premium Furniture fitting: FF collection handles; runners EPC pro, connectors; flap fittings;; table fittings; office fittings; shop fittings; wardrobe fittings; kitchen fittings; Symo lock fittings.	Lifetime of the furniture Applied for order after 2014
		Standard Furniture fitting: standard handles; hinges; Standard Runners; sliding door fittings, standard lock fittings.	5 years general warranty
		Electronic operation fittings: E-drive for sliding doors, drawers, flap fittings.	3 years general warranty
		Lighting fittings.	3 year general warranty
	CUCINA	Furniture fitting	1 years general warranty
	BLUM	Furniture fittings: hinges; runners; flap fittings.	Lifetime of the furniture
		Electronic operation fittings: Servo Drive drawers, flap fittings.	3 years general warranty

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	KESSEBOEHMER	Storage fittings.	Lifetime of function
		Electronic operation fittings.	3 years general warranty
Architectural Hardware	HÄFELE	Handles, hinges, door locks, cylinders, door closers, glass door fittings, door accessories.	2 years general warranty
		American Standard hardware	Lifetime of function
		Sliding doors	Lifetime of function
		Padlocks, Travel locks	10 years warranty of function
	GEZE	Electronic operation	1 years general warranty
		Door closer, Floor Spring (nonelectrical)	2 years general warranty
Decorative Materials	CAESARSTONE	Quartz Countertop	10 years general warranty
	ALUSPLASH	Backsplash	5 year general warranty
	EGGER	MFC, Worktop	1 year general warranty
	SOLIDTEC	Solid surface	10 year general warranty
	ACRYTEC	Acrylic surface	1 year general warranty
	STONETEC	Quartz Countertop	10 year general warranty
Smart Product	HÄFELE	Digital door locks (Residential & Hotel), Safe-box, Video door phone. Auto sliding door Access control	1 year general warranty
<p>*Exceptions for a 10-years warranty period (based on Invoice Date) apply once to Häfele's padlock products.</p> <p>**Please kindly find more details in "Terms and Conditions of Warranty"</p> <p>Note: Spare part and fittings which are unenclosed with product: 6 months general warranty</p>			



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Page 1